



**QUESTIONS AND ANSWERS
Heat-Treated Pet Food Imported from the USA
Effective September 1, 2015**

Q: I've been shipping beef-based pet foods to Canada and already use an export certificate and an import permit. Has this procedure changed?

A: **An import permit is no longer required to ship heat-treated beef-based pet foods to Canada. However, as of September 1, you will need to use the new Export Certificate (either multi-shipment or single shipment) available from USDA/APHIS. AFTER September 1, the old certificate is no longer valid.**

Q: Do I need an import permit to ship bovine-exempt (previously known as non-bovinae) finished pet food to Canada from the USA?

A: **As of August 31, 2015, you no longer need an import permit to ship heat-treated finished pet food to Canada from the USA.**

Q: I want to ship using the multi-shipment certificate. What documentation do I need to clear my shipment?

A: ***Copy of multi-shipment export certificate endorsed by USDA/APHIS
Commercial Invoice
Bill of Lading
Importer's Statement of Compliance linking the load to the multi-shipment certificate**

***Valid for seven days from the "first shipment" date and goods must arrive in Canada within 30 days of the "first shipment" date.**

Q: If I use the Single Shipment certificate, do I need to complete an Importer's Statement of Compliance?

A: **No. The single shipment certificate needs to provide a specific link to the shipment. The Importer's Statement of Compliance is only used with the Multi-Shipment Certificate.**

Q: What documents do I need if I ship using a single shipment certificate?

A: You will need the following:

A copy of the valid export certificate (original should be sent to the importer)*Certificate is valid for 30 days*

A copy of the Bill of Lading

A Commercial Invoice

Q: If I ship by LTL (LESS THAN A LOAD) what certificate do I use?

A: You can use either certificate, however, the conditions for arrival in Canada will still apply.

Q: If I use a single shipment certificate, how long is it valid?

A: The single shipment certificate is valid for thirty days from the date of signing.

Q: What if my load contains pet food or treats affected by the policy and other pet products NOT covered by the policy? What documents do I include:

A: You will need to include any documents you previously included to cover the goods NOT covered by the policy, *as well as* all of the documents listed above to cover the goods that ARE affected by the policy.

Q: Does the new policy cover pet food shipped from all countries other than the USA?

A: No, the new policy only affects pet food imported from the USA. Imports from other countries will only have a single shipment certificate option. In addition, an import permit issued to a Canadian importer is required for all countries other than the USA.

Q: Are electronic signatures allowed on the Importer's Statement of Compliance?

A: At the present time, electronic signatures are not permitted. It is suggested you continue to follow the same procedures you have been following since 2009 with respect to the Importer's Statement of Compliance.

Q: Should originals be sent with the truck driver?

A: It is not advisable to send originals with the driver in the case of a single shipment certificate, although some companies choose to do this. It is recommended that the shipper should send the original documentation to the importer for safe keeping. In the case of the multi-shipment certificate, the driver will only have a copy of the original certificate as many shipments will be made using one certificate.

Original documents need to be in the hands of the importer and kept for traceability purposes.

Q: Are Research samples are covered by the new policy?

A: No, a separate policy and will require an import permit issued to a Canadian importer. Companies wishing to obtain a research import permit should contact the Permissions Office for a permit application

Q: If my goods are going to be delivered to multiple locations in Canada, what address do I put on the Importer's Statement of Compliance?

A: Your Importer's Statement of Compliance should reflect the address of the Importer of Record and should match the address that appears on the export Certificate. You are not required to list the delivery addresses.

Q: I understand that my suppliers need to file a Notarized Affidavit with APHIS in order to obtain an export certificate. Where can I find the information about what USDA requires?

A: A notarized affidavit will ensure the continuation of trade while APHIS completes inspections of all manufacturers and co-packers. Here is a link to the USDA IREGS where you can find the US documents:

http://www.aphis.usda.gov/wps/portal/aphis/ourfocus/animalhealth/sa_export_from_us/sa_animal_products/sa_international_regulations/sa_by_country/sa_c/ct_product_canada!/ut/p/a1/IVLbjoIwFPwaHrFHQIF984631cS4Ci9NKeWSQEtKWde_X0Q3G5NVs33qmc70zJkWBeilAk4-s4SoTHCSX-ggixcbz-gOwZjPdu4E5u8f07Wzss2NZzUEvyGMZgPPslcAYDkGzMddb2y7a4B5_5X-gAIUUK5KISKflGIWYSq4YlzhPAslkWcNKoJFLXEsaF21FeFZQXKcMpKrtEXYVymkwrEUBb4nlVJENVVXLGtulvw2HJYsqfO2uJ6G56Z3zdWtj9WAqh89poSTiFzcljSLkM8iYhESh7oDlqFbrgl6ajq0HlqxHXf7DhA3uqUDD9YAXqWzeBnfEAWHPT-vTugw-t1ebN4JZ5NhI5yutvZyYcCydyM8e7eW8MS638xmP_TmWmj3z7CaYZNchO2v8wc8NJOEBZLFTDLZqWUDp0qV1ZsGGpxOp04iRJKzDhWFBn9JUIepdLxnorLYF4551gMPsm1R4LXq-d8ENrUB/?1dmy&urile=wcm%3apath%3a%2Faphis_content_library%2Fsa_our_focus%2Fsa_animal_health%2Fsa_export_from_us%2Fsa_animal_products%2Fsa_international_regulations%2Fsa_products_canada%2Fct_product_canada_non_bovinae_petfood

Q: When do US manufacturers need to have completed a facilities inspection by APHIS?

A: All US manufacturers and any facility that handles raw product (ie co-packers) will need to be completed by July 1, 2016. At that time, the notarized affidavit will no longer be required.

Q: If my goods leave Canada in the final days of August but do not arrive until after September 1, what documents should I use to clear my shipment?

A: CFIA has indicated the following to be the procedure for goods in transit between end of August and arriving in Canada after September 1. Please ensure that your Customs Broker is aware of this procedure.

In the event that a shipment leaves the USA before September 1, 2015, under the "old" requirements (Import Permit), and without a USDA export certificate, the CFIA NISC is aware and will be able to accommodate this situation for import processing.

Importers must be aware that their permit will expire as of August 31, 2015, and as such, EDI (electronic) requests will be automatically rejected.

*However, where shipments arrive in Canada on or after September 1, without a zoosanitary export certificate, but with a CFIA issued import permit, requests for import processing **can be done by paper (ie: fax), not via EDI.***

*CFIA NISC has indicated that they will make allowances for shipments leaving the USA before September 1, and meeting the "old" import requirements (import permit), **via paper submission for no more than 2 weeks following the implementation start date (ie: from September 1 to September 14, 2015).***